



AGENDA

CRP Meeting

May 24, 2023, 2:00 pm – 4:00 pm (MST)

Welcome and Introductions – All

Purpose and frequency of the CRP meeting

To examine systemic and programmatic areas; an opportunity to share projects and initiatives and look at ways to improve processes.

Going forward. *The CRP Meetings will be held every odd month on the 3rd Wednesday.*

Goals for the meeting:

Transparency.

Improved communication.

Increased consistency across State service delivery.

Increased opportunities for all CRPs to participate in meetings with IDVR.

Systemic CRP topics, not individual CRP issues or specific cases.

Topics

IDVR Rate Methodology Project

- RFP Published May 3, 2023

New CRP Referral & Initial Staffing

- CRP Referral Document

Capacity & Taking Referrals

- Ongoing Issue
- CRP Initiating Service/Timeframes

Customer Involvement

- Customer issues

Pre-ETS Job Shadow – Alison Lowenthal

- Clarifications & Discussion

CRP Staff Training Discussion

- Qualifications and Training

IDVR Authorizations & Billing/Report - Discussion

- IDVR Counselor Issuing Auths for 30, 60, 90 days
- Discussion

Submitted CRP Questions

- Submit CRP questions/agenda items two (2) weeks prior to the CRP Meeting
- CRP questions – Association questions vs. individual CRP
- Associations: Please identify CRP(s) (as well as regions affected, if applicable)
- Provide specific information (**not regarding individual cases*)
- Promptly respond to IDVR requests for clarifying information
- Review CRP submitted questions:

Questions?

Next CRP Meeting

- Every odd month – 3rd Wednesday
- **July 19, 2023, 2:00pm to 4:00pm (MST)**
- Please submit meeting topics and questions 2 weeks prior – July 5, 2023